

Integration of Travel with Purpose Across Our Business

At Hilton, every team works hand in hand to “fill the earth with the light and warmth of hospitality” and make progress toward our Travel with Purpose 2030 Goals.



Front of House

Offer Hilton Digital Key to guests to reduce single-use plastics

Report any suspicions of human trafficking



Human Resources

Create pathways of opportunity for all Team Members and community members through job opportunities and training/education



Sales

Support customers to meet their social and environmental goals with Meet with Purpose

Use Hilton’s Meeting Calculator and LightStay to estimate and offset the carbon footprint of events



General Manager

Inspire Team Member and guest engagement with social and environmental goals

Ensure hotel data is tracked in LightStay and review monthly performance

Mobilize Team Members to volunteer in the communities where we live, work and travel

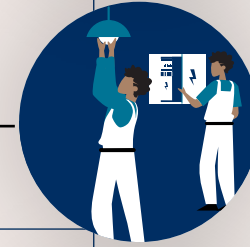


Housekeeping

Recycle soaps to support communities in need

Minimize energy and water use while cleaning the rooms and common spaces

Implement towel linen reuse program

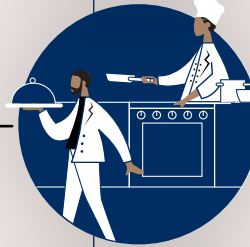


Engineering

Strive for operational excellence to increase efficiency

Install energy/water efficient appliances, such as LED light bulbs

Log the hotel’s watts, water and waste data into LightStay



Food and beverage

Increasingly source cage-free eggs, sustainable seafood and other ingredients

Provide locally sourced and healthy options

Set up food donation partnerships

Implement effective start-up and shut-down procedures for hoods and appliances in kitchens to reduce energy consumption



Travel with Purpose Corporate Team

Collaborate with business partners, owners and hotel leaders to develop an effective Travel with Purpose program for our hotels

Create resources and opportunities for Team Member engagement with Travel with Purpose

Advise business functions to advance Travel with Purpose across Hilton’s global operations.



Hilton Supply Management

Negotiate competitive pricing for more sustainable services and products, such as LED lighting, plastic alternatives and electric vehicle chargers; this approach drives impact at scale for our properties, owners and communities